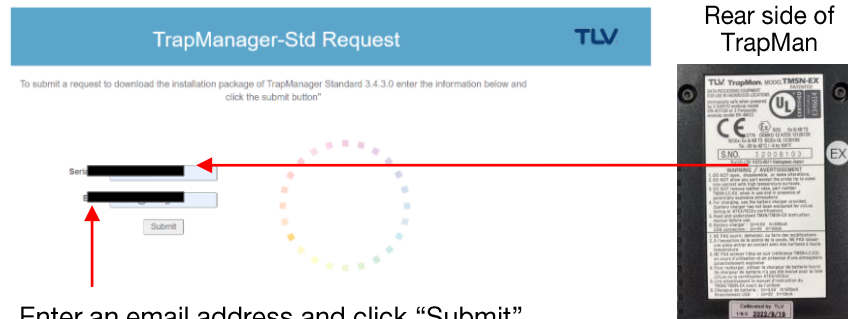# To TrapManager Users

Thank you for purchasing the TrapMan system.
Before performing inspections, TrapManager must be installed on your computer. Please follow the steps below to install the software.

1. Access https://tlvtrapman.net/ to obtain the installer for the TrapManager software.

2. Enter the serial number indicated on the back of the TM5N-U device.
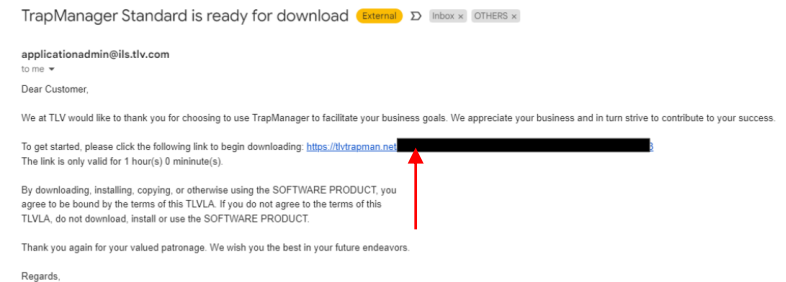

Rear side of TrapMan

3. Enter an email address and click "Submit".

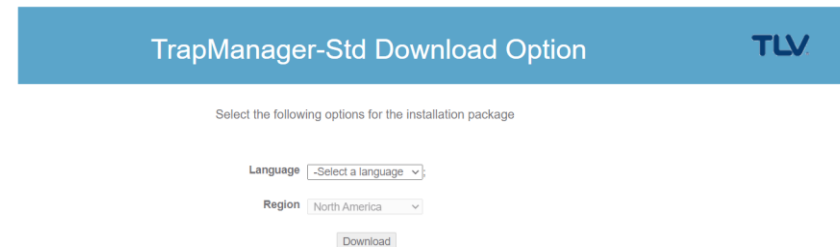4. The following message will appear, indicating that the request has been successfully submitted.

   Note: The verification email is sent after submission of the device serial no. and email address. If the email is not received within a few minutes of submission, check your inbox's spam or junk folder.
   The email is sent from applicationadmin@ils.tlv.com with the subject line "TrapManager Standard is ready for download".

5. Click the URL link in the email to get started. The link is valid for one hour.
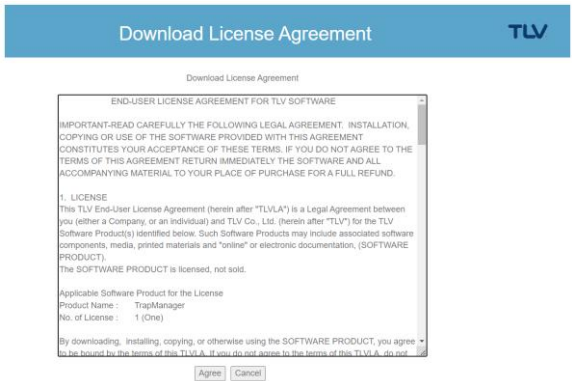

6. Enter the same serial no. and email address as in step 2 and then click "Download".

7. The following screen will appear. Select the language and the region and then click "Download".

   Note: When "English" is selected, "North America" or "Other" should be selected for the region. When a language besides English is selected, "Other" will automatically be selected for the region.

8. The download license agreement will appear in a language you selected. Click "Agree" to continue.

9. The following message will appear. Click "OK" to begin the download.

Note: If the download does not start, your browser may be restricted from downloading. Please inform your system admin to set the necessary permissions for your account to be able to download the file.

10. The zip file is downloaded. The file name varies depending on the language and region you selected.

SetupReg_EN.zip

11. Open the zip file and click on the .exe file to install the software.

SetupEnglishReg.exe

HASP key

The Hardlock Key (HASP) included with TrapManager ver. 3.4.x is for use with ver. 3.4.x. If upgrading from TrapManager ver. 3.3.x or earlier, you will no longer be able to use your old key. Please use the key included with this version of TrapManager.
The new and old Hardlock keys can be distinguished by the color of the sticker affixed to each. Ver. 3.4.x or later has a green sticker, ver. 3.3.x or earlier has a white sticker.

System Requirements

TrapManager	Ver. 3.4.x
OS	Windows 10 (64-bit) and Windows 11
Communication Ports	Requires one USB port
CPU	Minimum: Intel Pentium 800 MHz Recommended: Pentium 1 GHz or higher capability TrapManager is designed to operate with the Intel Pentium CPU.
Hard Disk	Minimum: 60 MB free space
RAM	Minimum: 512 MB, more memory improves responsiveness
Display	Minimum: SVGA (800 × 600) with 256 colors Recommended: XGA (1024 × 768) and 16-bit color

Documentation

Documents (manuals, etc.) are not provided in printed form.
The software installation instructions are stored as a Quick Start Guide in the same folder as the installer as a pdf file.

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